



LIVE UNDERGROUNDS - WEBSITE TERMS OF USE

Effective Date: 05 July 2026

PLEASE READ THESE TERMS CAREFULLY

These Website Terms of Use ("Terms") govern your access to and use of the Live Undergrounds website located at **www.liveundergrounds.com** (the "Website"), including any related digital services, applications, content, communications and online functionality operated by **Dikotla Originals (Pty) Ltd.**

By accessing or using the Website, you agree to be bound by these Terms. If you do not agree to these Terms, you should not use the Website.

IN SHORT

- These Terms govern your use of the Live Undergrounds Website.
- Live Undergrounds is a live experiences platform operated by Dikotla Originals (Pty) Ltd.
- You must use the Website lawfully and respectfully.
- Booking an experience is subject to separate **Experience Terms & Conditions.**
- Your use of the Website is also governed by our Privacy Policy and Cookie Policy.

1. WHO WE ARE

Live Undergrounds is a live experiences platform operated by **Dikotla Originals (Pty) Ltd.**

The platform enables audiences to discover, participate in and book curated live entertainment and cultural experiences hosted in unique spaces.

Live Undergrounds supports a growing network of audiences, artists, venues, producers, partners and cultural experiences while fostering participation, discovery and community through both digital and in-person experiences.

Website: **www.liveundergrounds.com**

2. ACCEPTANCE OF THESE TERMS

By accessing or using the Website you confirm that:

- you have read these Terms;
- you understand these Terms;
- you agree to be legally bound by these Terms;
- you have the legal capacity to enter into this agreement.

3. CHANGES TO THESE TERMS

We may update these Terms from time to time.

Updated versions will be published on the Website.

Your continued use of the Website after any changes constitutes acceptance of the updated Terms.

4. ELIGIBILITY

You may use the Website only if you are legally capable of entering into binding agreements under South African law.

Certain experiences or platform activities may have minimum age requirements, which will be communicated separately.

5. YOUR ACCOUNT

Some Website features require you to create an account.

You agree to:

- provide accurate information;
- keep your information up to date;
- maintain the confidentiality of your login credentials;
- notify us immediately of any unauthorised access to your account.

You remain responsible for all activity occurring under your account.

6. USING THE WEBSITE

You agree to use the Website only for lawful purposes.

You must not:

- misuse the Website;
- attempt unauthorised access;
- interfere with Website security;
- introduce malicious software;
- impersonate another person;
- submit false information;
- interfere with other users' enjoyment of the Website.

7. PLATFORM PARTICIPATION

The Website enables users to:

- discover experiences;
- register accounts;
- purchase or reserve experiences;
- join the Live Undergrounds community;
- receive updates;
- submit applications;
- enquire about partnerships;
- participate in platform initiatives.

As the platform evolves, we may introduce new services, programmes, application processes and participation opportunities. Where specific terms apply, they will be published on the Website and incorporated by reference into these Terms.

8. EXPERIENCE BOOKINGS

Bookings made through the Website are governed by the separate **Experience Terms & Conditions**. Nothing in these Terms replaces those conditions.

9. USER CONTENT

Where you submit:

- reviews;
- comments;
- photographs;
- feedback;
- testimonials;
- applications;
- other content,

you grant Live Undergrounds a non-exclusive, royalty-free licence to use such content for operating, promoting and improving the platform, subject to applicable law.

You remain responsible for ensuring you have the necessary rights to submit such content.

10. INTELLECTUAL PROPERTY

Unless otherwise stated, all rights in the Website and its content are owned by or licensed to Dikotla Originals (Pty) Ltd.

This includes:

- Live Undergrounds;
- logos;
- branding;
- graphics;
- designs;
- text;
- videos;
- photographs;
- software;
- databases;
- experience formats;
- Live Undergrounds Originals;
- trademarks;
- copyright.

No content may be reproduced, copied, distributed or used without prior written permission except as permitted by law.

11. LINKS TO THIRD-PARTY WEBSITES

The Website may contain links to external websites.

We do not control those websites and are not responsible for their content, security or privacy practices.

Accessing third-party websites is at your own risk.

12. AVAILABILITY

We aim to keep the Website available at all times.

However, we do not guarantee uninterrupted access.

The Website may be suspended for maintenance, upgrades or circumstances beyond our control.

13. DISCLAIMER

The Website and its content are provided on an "as is" and "as available" basis.

While we take reasonable care to ensure accuracy, we do not warrant that:

- the Website will always be available;
- information will always be accurate or complete;
- the Website will be free from errors;

14. LIMITATION OF LIABILITY

To the maximum extent permitted by South African law, Dikotla Originals (Pty) Ltd, Live Undergrounds, its directors, employees, contractors and partners shall not be liable for indirect, incidental, consequential or special damages arising from your use of the Website.

Nothing in these Terms limits liability where such limitation would be unlawful.

15. SEVERABILITY

If any provision of these Terms is found to be invalid, unlawful or unenforceable, the remaining provisions will continue to apply.

16. PRIVACY

Your use of the Website is subject to our:

- Privacy Policy;
- Cookie Policy.

We process personal information in accordance with applicable South African legislation.

17. SUSPENSION OR TERMINATION

We may suspend or terminate your access to the Website where:

- these Terms are breached;
- fraudulent activity is suspected;
- unlawful conduct occurs;
- Website security is threatened;
- we are required to do so by law.

18. GOVERNING LAW

These Terms are governed by the laws of the Republic of South Africa.

Any disputes shall be subject to the jurisdiction of the South African courts.

19. CONTACT US

Questions regarding these Terms may be directed to:

Live Undergrounds

Operated by Dikotla Originals (Pty) Ltd

Website: **www.liveundergrounds.com**

Email: **info@liveundergrounds.com**

20. OFFICIAL LEGISLATION

These Terms should be read together with applicable South African legislation, including:

- Protection of Personal Information Act, 2013 (Act No. 4 of 2013) ("POPIA");
- Electronic Communications and Transactions Act, 2002 (Act No. 25 of 2002) ("ECTA");
- Consumer Protection Act, 2008 (Act No. 68 of 2008), where applicable.

Official copies of South African legislation are available from:

South African Government

<https://www.gov.za>

21. RELATED POLICIES

These Terms should be read together with the following Live Undergrounds policies:

- Privacy Policy
- Cookie Policy
- Experience Terms & Conditions